



St Vincent and the Grenadines Bubble Resort Protocols & FAQ's Revised Protocols effective December 14,2020

Date: December 14, 2020

Canouan Estate Resort & Villas, Canouan, St Vincent and the Grenadines has been classified as a **Bubble Resort** by the St. Vincent & The Grenadines Ministry of Health, Wellness and the Environment (MOHWE).

In line with local official requirements, mandatory health and safety measures include: temperature screening at entrance, health questionnaires, hand sanitizers, and increased sanitation and disinfection of all surfaces in suites and villas, restaurants and common areas. Our team continues to employ social distancing practices throughout the resort, the wearing of personal protective equipment and revised maximum capacities in our restaurants.

At Canouan Estate Resort & Villas, the comfort, health and safety of our guests and colleagues is always our highest priority. In order to continue maintaining a safe and healthy environment, the following are expectations for arrival to Canouan Island and required quarantine as a Bubble Resort:

Guests travelling commercially:

- Guests must arrive with a negative RT-PCR results for SARS-CoV-2 taken within 72 hours of arrival and present a completed [Pre-Arrival Form](#).
- Guests will undergo a rapid antigen test upon arrival to the Resort.
- Guests must complete health declaration forms on arrival to the Resort.
- Temperature checks will be taken.
- Guests are required to remain in their accommodation until the first negative antigen test results are received or as indicated by the Health Officer. Test results are usually received within an hour, but could be longer depending on the number of arrivals. For guests arriving in the evening, test results should be received by the following morning.
- A RT-PCR test will be required between day 2 and day 3, which will be performed at the resort.
- After receipt of a negative antigen result and before receiving the results of the RT-PCR test, guests will be able to:
 - Enjoy Breakfast at La Piazza and lunch/dinner in designated restaurant areas.
 - Have access to our beaches, tennis-courts, and golf course (limited areas). Guests' assigned Butler will assist in coordinating activities.
 - Housekeeping service will be provided once daily whilst guests vacate their accommodation.
- Guests will need to refrain from certain leisure activities such as visiting the spa, working out in our fitness center, going on off-property excursions, participating in non-motorized watersports and visiting undesignated dining facilities until RT-PCR test results are received or as indicated by the Port Health Officer.
- All guests in quarantine will be given a wristband to be worn upon arrival.
- Upon receipt of negative RT-PCR test results, guests will be allowed to fully enjoy the resort's facilities.

Guests arriving via private jet:

- Guests must arrive with a negative RT-PCR results for SARS-CoV-2 taken within 72 hours of arrival and present a completed [Pre-Arrival Form](#).
- Guests will undergo a RT-PCR tests at the airport upon arrival.
- Guests will undergo a rapid antigen test upon arrival to the resort.
- Guests must complete health declaration forms on arrival to resort.
- Temperature checks will be taken.
- Guests are required to remain in their accommodation until the first negative antigen test results are received or as indicated by the Health Officer. Test results are usually received within an hour, but could be longer depending on the number of arrivals. For guests arriving in the evening, test results should be received by the following morning.

- After receipt of negative antigen results and before receiving the results of the RT-PCR test, guests will be able to:
 - Enjoy Breakfast at La Piazza and lunch/dinner at designated restaurant areas .
 - Have access to beaches, tennis-courts and golf-course (limited areas). Guests' assigned Butler will assist in coordinating activities.
 - Housekeeping service will be provided once daily whilst guests vacate their accommodation.
- Guests will need to refrain from leisure attractions such as visiting the spa, working out in our fitness center, going on off property excursions, participating in non-motorized watersports and visiting undesignated dining facilities until RT-PCR test results are received or as indicated by the Port Health Officer.
- All guests in quarantine will be given a wristband to be worn upon arrival.
- Upon receipt of negative RT-PCR test results, guests will be allowed to fully enjoy the resort's facilities

Further information about the facilities available to guests during quarantine can be found below:

Q: If guests are travelling with others of the same party but have travelled from different locations, are they able to quarantine together?

A: Guests can only quarantine together if they have travelled from the same location on the same day otherwise, they will need to start the process again from the beginning.

Q: Does this protocol also relate to dining in restaurants and enjoying the beach, tennis or golf?

A: Yes, guests from different households or parties will not be able to dine or gather until they have all received their negative RT-PCR test result.

Q: How will the RT-PCR test be administered?

A: RT-PCR tests will be administered in guests' rooms at a cost of USD 100.00 USD per person.

Q: What happens after having received the negative RT-PCR test result?

A: Upon receiving the negative RT-PCR test result, guests will be able to use ALL of the resort's facilities and enjoy leisure attractions, including being able to leave the resort to explore the island at the discretion of the Doctor.

With our resort being home to a unique collection of standalone villas and larger residences along with one-and-two-bedroom suites, social distancing is effortlessly achieved throughout our impeccable 1,200-acre property. Enjoying a private location, all villas overlook the resort on the northern part of Canouan Island and offer the luxurious solution to harmonious social distancing. These tranquil villas are the ultimate in stylish indoor/outdoor accommodation with spacious outdoor patios and private infinity pools for an idyllic tropical island getaway.

For the latest full details about requirements for entry into St. Vincent & The Grenadines, please visit <http://health.gov.vc/health/index.php/covid-19-protocols-documents>

We look forward to welcoming your clients to our slice of paradise.